

STIC Database Tracking Number: 280044

To: VIVEK KOPPIKAR  
Location: KNX 5d51  
Art Unit: 3600  
Date: March 12, 2009  
Case Serial Number: 09/865,827

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## Search Notes

Dear Examiner:

### SECOND SEARCH

Please find attached the results of your search for the above-referenced case. The search was conducted in Dialog.

References of interest are listed in the first part of the search results. Please scan through the remaining results for other possible references of interest.

If you have any questions about the search, or need a refocus, please do not hesitate to contact me.

Thank you for using the EIC, and we look forward to your next search!

I.	REFERENCES OF INTEREST .....	3
A.	Dialog .....	3
II.	INVENTOR SEARCH RESULTS FROM DIALOG .....	4
III.	TEXT SEARCH RESULTS FROM DIALOG .....	5

*\*References of Interest are selected based on the terms/concepts requested in the search that appear in the citation.*

## I. References of Interest

### A. Dialog

0 relevant hits found

## II. Inventor Search Results from Dialog

? 23/3,K/1 (Item 1 from file: 47)

DIALOG(R)File 47:Gale Group Magazine DB(TM)

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04495972 SUPPLIER NUMBER: 18237297 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**IBM launches OS/2 Warp Server 4.(includes related articles on IBM's beta testing of the forthcoming Merlin version of OS/2 desktop, comparisons with NetWare and Windows NT, and vendors supporting OS/2 Warp Server) (Product Information)**

**Simpson, David**

Datamation, v42, n7, p55(5)

April 1, 1996

ISSN: 1062-8363 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 3403 LINE COUNT: 00280

**Simpson, David**

... good as Microsoft's Backoffice," says Scott Srager, a technical analyst with the Chubb & Son **Insurance** , a large OS/2 **site** in Warren, NJ.

WINDOWS NT 4.0

The main opponent to IBM'S OS/2...

**23/3,K/2 (Item 1 from file: 88)**

DIALOG(R)File 88:Gale Group Business A.R.T.S.

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### III. Text Search Results from Dialog

File 1:ERIC 1965-2009/Feb  
(c) format only 2009 Dialog

File 2:INSPEC 1898-2009/Mar W1  
(c) 2009 Institution of Electrical Engineers

File 5:Biosis Previews(R) 1926-2009/Mar W2  
(c) 2009 The Thomson Corporation

File 6:NTIS 1964-2009/Mar W4  
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File 7:Social SciSearch(R) 1972-2009/Mar W1  
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File 8:Ei Compendex(R) 1884-2009/Mar W1  
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File 9:Business & Industry(R) Jul/1994-2009/Mar 10  
(c) 2009 Gale/Cengage

File 10:AGRICOLA 70-2009/Mar  
(c) format only 2009 Dialog

File 11:PsycINFO(R) 1887-2009/Mar W2  
(c) 2009 Amer. Psychological Assn.

File 13:BAMP 2009/Mar 10  
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File 14:MECHANICAL AND TRANSPORT ENGINEER ABSTRACT 1966-2009/MAR  
(c) 2009 CSA.

File 15:ABI/Inform(R) 1971-2009/Mar 09  
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File 16:Gale Group PROMT(R) 1990-2009/Feb 19  
(c) 2009 Gale/Cengage

File 18:Gale Group F&S Index(R) 1988-2009/Feb 18  
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File 19:Chem.Industry Notes 1974-2009/ISS 200908  
(c) 2009 Amer.Chem.Soc.

File 20:Dialog Global Reporter 1997-2009/Mar 12  
(c) 2009 Dialog

File 21:NCJRS 1972-2009/Feb  
(c) format only 2009 Dialog

File 22:Employee Benefits 1986-2009/Jan  
(c) 2009 Int.Fdn.of Empl.Ben.Plans

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(c) 2009 CSA.

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(c) 2009 Foundation Center

File 29:Meteorology & Geoastrophysical Abstracts 1966-2009/May  
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File 30:AsiaPacific 1985-2008/Nov 11  
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File 31:World Surface Coatings Abs 1976-2009/Jan  
(c) 2009 PRA Coat. Tech. Cen.

File 32:METADEX 1966-2009/Mar  
(c) 2009 CSA.

File 34:SciSearch(R) Cited Ref Sci 1990-2009/Mar W1  
(c) 2009 The Thomson Corp

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File 38:America:History & Life 1963-2005/Q3

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File 40:Enviroline(R) 1975-2008/May  
(c) 2008 Congressional Information Service  
File 41:Pollution Abstracts 1966-2009/May  
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File 42:Pharm. News Index 1974-2009/Feb W3  
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File 44:Aquatic Science & Fisheries Abstracts 1966-2009/May  
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File 45:EMCare 2009/Mar W1  
(c) 2009 Elsevier B.V.  
File 47:Gale Group Magazine DB(TM) 1959-2009/Mar 03  
(c) 2009 Gale/Cengage  
File 49:PAIS Int. 1976-2008/Nov  
(c) 2008 Cambridge Scientific Abstracts Inc.  
File 50:CAB Abstracts 1972-2009/Mar W2  
(c) 2009 CAB International  
File 51:Food Sci.&Tech.Abs 1969-2009/Mar W2  
(c) 2009 FSTA IFIS Publishing  
File 56:Computer and Information Systems Abstracts 1966-2009/Mar  
(c) 2009 CSA.  
File 57:Electronics & Communications Abstracts 1966-2009/Mar  
(c) 2009 CSA.  
File 58:GeoArchive 1974-2009/Sep  
(c) 2009 Geosystems  
File 60:ANTE: Abstracts in New Tech & Engineer 1966-2009/Mar  
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File 61:Civil Engineering Abstracts. 1966-2009/Mar  
(c) 2009 CSA.  
File 62:SPIN(R) 1975-2009/Feb W1  
(c) 2009 American Institute of Physics  
File 63:Transport Res(TRIS) 1970-2009/Feb  
(c) fmt only 2009 Dialog  
File 64:Environmental Engineering Abstracts 1966-2009/Feb  
(c) 2009 CSA.  
File 65:Inside Conferences 1993-2009/Mar 11  
(c) 2009 BLDSC all rts. reserv.  
File 66:GPO Mon. Cat. 1978-2008/Dec  
(c) format only 2008 Dialog  
File 67:World Textiles 1968-2009/Mar  
(c) 2009 Elsevier B.V.  
File 68:Solid State & Superconductivity Abstracts 1966-2009/Mar  
(c) 2009 CSA.  
File 71:ELSEVIER BIOBASE 1994-2009/Mar W1  
(c) 2009 Elsevier B.V.  
File 72:EMBASE 1993-2009/Mar 10  
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File 73:EMBASE 1974-2009/Mar 10  
(c) 2009 Elsevier B.V.  
File 74:Int.Pharm.Abs 1970-2009/Dec B1  
(c) 2009 The Thomson Corporation  
File 75:TGG Management Contents(R) 86-2009/Feb W2  
(c) 2009 Gale/Cengage  
File 76:Environmental Sciences 1966-2009/May  
(c) 2009 CSA.  
File 78:Aqualine 1966-2009/May

(c) 2009 CSA.  
 File 80:TGG Aerospace/Def.Mkts(R) 1982-2009/Feb 16  
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 File 81:MIRA - Motor Industry Research 2001-2009/Feb  
 (c) 2009 MIRA Ltd.  
 File 85:Grants 2005/Nov  
 (c) 2005 ORYX Press  
 File 88:Gale Group Business A.R.T.S. 1976-2009/Mar 11  
 (c) 2009 Gale/Cengage  
 File 89:GeoRef 1785-2009/Feb B1  
 (c) 2009 American Geological Institute

Set	Items	Description
S1	31545	INSURANCE(5N)(WEBSITE? OR WEBPAGE? OR WEB() (SITE?? OR PAGE-??) OR SITE OR SITES)
S2	6502176	S1 OR INTERNET
S3	2298	(SEND OR SENDS OR SENDING OR TRANSMIT? OR TRANSMISS?)(5N)R- EFERRAL??
S4	72	S1(5N)(REFER OR REFERRAL??)
S5	12266	CLAIM??()HANDLING
S6	1519	(CENTRALIS? OR CENTRALIZ?)(5N)(CLAIM OR CLAIMS)
S7	2003345	ROOFER?? OR REPAIR OR REPAIRS
S8	1916227	CONTRACTOR?? OR REPAIR()SHOP??
S9	39351140	SERVICE OR SERVICES
S10	27989640	PRODUCT OR PRODUCTS
S11	463	S2 AND S3
S12	534	S11 OR S4
S13	2	S12 AND (S5 OR S6)
S14	485	S12 AND (S7:S10)
S15	1	S14(S)(S5:S6)
S16	19082	POLICY()HOLDER??
S17	190	S11(S)( INSURED OR CUSTOMER?? OR CLIENT???? OR CLAIMANT??)
S18	1	S17 AND (S5:S6)
S19	418	S11 AND (S7:S10)
S20	13	S19 AND (S6:S7)
S21	11	RD (unique items)
S22	15708	AU=(SIMPSON, D? OR SIMPSON D? OR ALEIA, A? OR ALEIA A? OR - PIERCE, D? OR PIERCE D? OR CADDEN, D? OR CADDEN D? OR CARVALK- O, J? OR CARVALKO J? OR DOUGLAS(2N)SIMPSON OR ALAN(2N)ALEIA OR DONALD(2N)PIERCE OR DONALD(2N)CADDEN OR JOSEPH(2N)CARVALKO)
S23	2	S22 AND S1
S24	66254	S2(S)RECOMMEND?
S25	26604	S24(S)(S7:S10)
S26	8	S25(S)(S5:S6)

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#### **IV. Additional Resources Searched**

[Insert]